
Collaboration process - LM Pulse (LM-IT)

From the first meeting to AI automation

Below you will find our proven collaboration process — step by step, tailored to your needs.

1. Initial meeting

We talk about your industry, needs, and expectations.

Together we define business goals and how technology can support them.

Result: a list of goals and possible directions.

2. First steps - the website

If you do not have a website yet, we will show you the scope: from a simple landing page to an extensive portal.

In the base version you receive:

- Symfony engine (stable and ready to grow)
- Bilingual content
- SEO optimisation
- Contact details and company data
- Layout agreed together

Result: a working company website that you can keep developing.

3. Website expansion

Example modules we can add:

- Contact and booking forms
- Online payments
- Photo galleries, maps, integrations with external systems

Result: the website grows with your business and responds to new needs.

4. AI on the website

A separate session dedicated to artificial intelligence.

AI implementation stages:

- Model fine-tuning (we teach the AI about your company).
- Prompt design (we define how the AI should respond).
- Integration with MCP servers (we connect documents and the knowledge base).

Result: AI supports your clients in natural conversations, consistent with your brand.

5. AI agents - automation

In the next step AI handles your processes:

- Reservations and appointment scheduling
- 24/7 customer support
- Other business scenarios

Together we decide which processes are worth automating and which models will work best.

Result: time savings and a new quality of customer service.

6. Hosting and maintenance

- We advise on choosing the right hosting or server.
- We deploy the project on the chosen infrastructure.
- We define the maintenance scope — monitoring, updates, backups.
- If you wish, we provide complete technical support after launch.

Stable and secure operation of the system — without extra workload on your side.

Ready to start?

Scan the QR code and contact us.

We look forward to working with you!

